

20 January 2026

Dear (Insert Name),

I am writing to update you on Origin's progress towards full integration with Places for People (PfP).

Origin became a subsidiary of PfP in April 2024 and since then Origin and PfP Colleagues have been working together towards full integration. On 20 October 2025 we started a consultation with Origin residents on the proposed Transfer of Engagements of Origin Housing Limited to Places for People Living+ Limited and this ran for six weeks until it closed on 1 December 2025.

You can find the questions asked by residents and feedback provided during the consultation on our website [www.originhousing.org.uk](http://www.originhousing.org.uk)

Following careful consideration, the PfP Board decided earlier this month that Origin will fully integrate into PfP on 1 April 2026.

For now, there is nothing you need to do. Your home and tenancy or lease will continue as it is now, and there will be no immediate changes for you or action needed from you.

I will write to you again before April 2026 with more detailed information about managing your home with PfP. This will include:

- Contact details for PfP including your Community Housing Manager or managing agent details
- When you will receive your new PfP Customer Reference Number
- A 'How to Manage Your Home' information pack
- Clear guidance on any actions you may need to take and when.

If you have questions in the meantime, please contact us by email: [enquiries@originhousing.org.uk](mailto:enquiries@originhousing.org.uk) or by calling 0300 323 0325.

Yours sincerely



Carol Carter, Chief Executive  
On behalf of Origin Housing Limited

If you need this document translated, in large print, on tape or in braille please contact our Customer Resolution Team by emailing [enquiries@originhousing.org.uk](mailto:enquiries@originhousing.org.uk) or call us on 0300 323 0325, ask your Neighbourhood Manager, Support Worker or Scheme Manager.

English

আপনি যদি এই ডকুমেন্ট বড় প্রিন্টে, টেপে বা ব্রেইলে অনুবাদ করতে চান তাহলে [enquiries@originhousing.org.uk](mailto:enquiries@originhousing.org.uk) -এ ইমেল করে অনুগ্রহ করে আমাদের কাস্টমার রেজলিউশন টিমের সাথে যোগাযোগ করুন বা 0300 323 0325-এ কল করে আপনার নেবারহুড ম্যানেজার, সাপোর্ট ওয়ার্কার বা স্কিম ম্যানেজারের সাথে কথা বলুন।

Bengali

Bu belgenin büyük harflerle, teybe veya braillealfabesi (kabartma yazı)olarak çevrilmesine ihtiyacınız varsa, lütfen [enquiries@originhousing.org.uk](mailto:enquiries@originhousing.org.uk) adresine e-posta göndererek Müşteri Çözüm Ekibimizle iletişime geçin veya bizi 0300 323 0325 numaralı telefondan arayın, Mahalle Yöneticinize, Destek Görevlinize veya Program Yöneticinize sorun.

Turkish

Haddii aad u baahan tahay in dhokumentigan la turjumo, oo ku qoran far waawayn, ama ku jirta cajalad ama qoraalka indhoolaha fadlan la soo xidhiidh Kooxdayada Xalinta Macmiilka addoo iimayl u soo diraya [enquiries@originhousing.org.uk](mailto:enquiries@originhousing.org.uk) ama na soo wac 0300 323 0325, waydii Maareeyahaaga Xaafada, Shaqaalaha Taageerada ama Maareeyaha Mashruuca.

Somali

إذا كنت بحاجة إلى ترجمة هذا المستند أو الحصول عليه بخط طباعة كبير أو مسجلاً على شريط أو بلغة برايل، يُرجى التواصل مع فريق التعامل مع مشكلات العملاء لدينا من خلال إرسال بريد إلكتروني إلى [enquiries@originhousing.org.uk](mailto:enquiries@originhousing.org.uk) أو الاتصال على الرقم 0300 323 0325، وسؤال مدير الحي أو موظف الدعم أو مدير البرنامج.

Arabic

Si vous souhaitez consulter ce document dans une autre langue, en gros caractères, sur cassette audio ou en Braille, contactez notre équipe de résolution client par e-mail au [enquiries@originhousing.org.uk](mailto:enquiries@originhousing.org.uk) ou appelez le 0300 323 0325 et demandez à parler à votre responsable de quartier, votre accompagnateur ou votre responsable de programme.

French

Si requiere que este documento sea traducido, imprimido en letra grande o en Braille, póngase en contacto con el Equipo de Atención al Cliente a través del correo electrónico [enquiries@originhousing.org.uk](mailto:enquiries@originhousing.org.uk), o llámenos al 0300 323 0325 y pregunte por su administrador de barrio, asistente social o administrador del plan.

Spanish

