|  |
| --- |
| **Welcome & Apologies**  **In attendance:** Kirsten de Keyser (KDK), Lia Voutourides (LV), Derek Sheppard (DS), Lee Charlton (LC), Dympna Ihekuna (DI)  **Apologies:**  Raquel Solomon (RS), Natasha Greenaway (NG), Ellen Perrier (EP) and Seun A llenda (SL)  **Tpas Staff:**  Sam Goodwin (SG)  **Origin Staff:**  Andreia Vieira (AV) – Resident Engagement Coordinator  Tosin Adewumi (TA) – Community Development Manager  Peter Butler (PB) - Business Development Manager |
| **SG** – Introduction & summarise what a task and finish group is. Pointed out that Policy has not been reviewed since August 2019 and was put on hold in March 2020 due to COVID. Advised that parking policies were sent out, to see what other organisations are doing.  **PB** – Went through context behind the review, including background, costs of managing parking, inner and outer London.  Asked the panel how much we should charge are the current prices reasonable, should we include emissions?  **LV –** Advised that she made a complaint regarding parking that escalated and understands that different estates will have different needs. Questioned why we need a parking policy at all if it is not for revenue purposes?  **PB –** Responded that we need a policy, as to manage a space you will need to allocate time and recourses to it.  **KDK –** What is Origin’s green policy? Do they have one? For example, in Camden they are trying to discourage people having cars.  **PB –** We did have a green policy; it was due to be reviewed by this put on hold due to COVID.  **KDK –** Believes the pricing should be in line with the local authority of that area and base it on engine size.  **DS –** Opposes the point made by KDK as some residents do not have a choice of what car they have and can afford to have; it should be one price for all as families might need a bigger car.  **LC –** Agreed with the point made by DS.  **DI –** Mentioned the parking at Birch Court and Bellway parking. Agrees that it will be difficult to have one policy for all, can't be uniform.  **DS –** Had a ticket recently despite having a blue badge. Appealed the ticket had to get the management company to appeal it. He does not pay Origin his parking ass Bellway manage parking.  **SG –** Summarised the points raised, that more of the panel do not want to be charged by emissions, it should be per space?  **DS –** Agreed with the summary by SG.  **DI -** Most Origin residents will be on low income and so any money they have will have to be used for parking so need to ensure it’s manageable.  **LV –** Says 100% of the residents on her block believe it is too expensive. Believes that Origin are profiting from parking. Origin make it clear that they don’t get involved in parking appeals, thinks this is disingenuous.  **KDK –** It could be a contractual point between Origin and the contractor that they cannot get involved in appeals.  **LV –** Does not think this is true as she was told that if anyone was in that position that they could email Carol Williams.  **KDK –** Smaller families should be considered as if you have a family of four, life is more expensive, it is a given that the larger the family the more costs.  **SG –** Majority of the panel have said it should be charged per space. Asked PB to investigate when Origin residents get ticketed, do Origin profit from this?  **LV –** Spoke to an Origin resident that pays £10 a year and lives in a block of 14. Believes there are ways to manage parking without a cost. For example, if Origin purchased signs this stop people from parking on their spaces and would therefore remove the need for a management company and cost. The residents could pay for these signs themselves. Believes the threat of a ticket works, their road has never been affected by parking from hospital or stadium.  **SG –** Summarised that in some areas self-management might work or a blanket policy for all, should we discuss with everyone who has a parking space?   **KDK –** Yes, agrees we should consult with residents. This needs to be transparent as only 6 views from the panel will not be enough.  **SG –** Asked if everyone agreed.   **LV –** Yes, from speaking with residents agrees that their views needs to be heard. We need an extensive list of sites.  **SD –** If we made a survey and got this out to residents next week, would this be a good idea?  **DI –** Question for LV, how would you troubleshoot if someone else parks in your space?  **LV –** We didn’t have a parking issue in our estate and so this never happened, it was an example of how it could work with signs. Would want the survey also sent out as letters.  **SG –** Asked for questions to be included in the survey?  **KDK –** It should be based on the points we raised today such as self-management, signs, engine size and one policy for all.  **DS –** How would you do this with my block if PCM manage this? PB to investigate this.  **DI –** It is good to ask residents how much they pay and if they are happy with this, do they get value for money? If there is going to be an increase, residents should be advised what the reason is. Some areas can be fixed with a simple solution like a gate being added.  **KDK –** Can we use social media to help promote that we are doing this piece or work?  **SG –** Email addresses would be best as we do not want people double responding.  Summarised the questions to be added to the survey; What does the resident pay, is it value for money, do they agree with charging based on engine size.  **LV –** Thinks this is preemptive, we should firstly ask residents if there should be parking restrictions at all. Believes we should send it to all residents and not just those with restrictions.  **SG –** Sending it to those with parking restrictions which is around 900 will be sufficient and to those with proposed parking.  **LV –** Does not agree that it should only be sent to those with parking as parking might impact a resident later. It should also be sent by post and advertised, should not only be done by email.  **DI –** Email and letter would be the best form of engagement.  **SG –** PB and AV will need to check if we have a budget for this to be sent out in the post. They will also need to check how many email addresses we already have.  **KDK –** Believes that the neighbourhood manager should get involved to help promote this.  **PB –** We could use caretakers to put out posters  **SG –** We will need to include pre-paid envelopes and enclose it with the survey, along with the closing date. Summarised final questions; do you feel you should pay for parking? If so, what should it cover? Should it be one charge for everyone? If you do have issues, what are they? Do you pay for parking? Is it value for money? Any other comments?  **LV –** Believes we should extend the closing date to 3 weeks for those who need assistance with interpreting? Could we have a WhatsApp group managed amongst the group?  **AV –** Will ask panel members if they wish to have their numbers shared with each other and will ask them to sign a GDPR documents, staff will not manage the group.  **SG –** Once we receive consultation back, we will organise another meeting and will confirm this with you all.  **End of video call.** |
| **Actions**  **PB -** To look into DS block and PCM managing the parking on this estate.  **SG/PB/AV/TA –** To send out consultation to residents with parking or proposed parking.  **PB/AV** – To confirm if we have a budget or ability to post the survey to all residents with parking or proposed parking.  **PB –** To ask caretaker to put poster up on parking consultation.  **AV –** To send a consent letter to residents that wish to communicate outside of meetings. |