

Specialist mental health floating support service

A Support, Time, Recovery (STR) service

Support for single, vulnerable tenants with enduring mental health needs in the London borough of Camden



About the service

SPH Housing's floating support provision in Camden is a Support Time Recovery (STR) service. It provides support to people with enduring mental health needs residing in the London borough of Camden, who maybe experiencing difficulties with their tenancy. The primary aim of the service is to support people to live independently in their homes.

Support levels are negotiated and gradually withdrawn once the tenant's objectives have been achieved.

What do we do?

Staff support service users to:

- access services in relation to pursuing identified goals and aspirations;
- provide support in relation to neighbour disputes and anti social behaviour;
- identify early signs of relapse;
- make the transition from hospital back in to the community;
- support tenants to settling in to a new home.

How is support provided?

The service offered is a flexible way of providing support to tenants within their homes. All support offered is negotiated with tenants through a client-centred assessment and support planning service and is regularly reviewed.

The time and venue of the meetings are arranged to meet the needs of the tenant.

Making a referral to floating support

We encourage referrals from a wide variety of people.

These include:

- community mental health teams;
- friends and family;
- hospitals;
- London borough of Camden housing offices;
- supported housing providers;
- any other service provider.

What next?

If you wish to discuss making a referral or find out more about the service then please contact:

Housing and Support Team Leader

Origin Housing

8 Nora Leverton Court

Randolph Street

London, NW1 OPA

Tel: 020 7383 3195 / 020 7387 1549

Fax: 020 7387 1867

Email: julie.cooke@originhousing.org.uk

If you need this 'Specialist mental health floating support service' document translated, in braille, on CD, or on tape, please contact the Contact Centre (0800 040 7989), your area office, estate officer, support worker or scheme manager.

إذا أردت ترجمة هذه الوثيقة "Specialist mental health floating support service" خدمة الدعم المتخصص المنصحة العقلية " أو إذا أردتها بالأحرف العنبرية الكبيرة أو على شريط كاسيت صوتي أو بطريقة برايل للمكفوفين، يرجى الاتصال بمركز الاتصالات أو مكتب منطقتك المحلي أو بخدمات القارات أو بموظف الدعم أو بمدير المشروع.

Arabic

অনুবাদ, বড়ো ছাপার অক্ষর, টেপ অথবা ব্রেইল আকারে আপনার যদি এই Specialist mental health floating support service (স্পেশালিস্ট মেন্টাল হেলথ ফ্লোটিং সাপোর্ট সার্ভিস)-এর প্রয়োজন হয় তাহলে কন্টাক্ট সেন্টার, আপনার এরিয়া অফিস, এস্টেট অফিসার, সাপোর্ট ওয়ার্কার অথবা স্কিম ম্যানেজারকে অনুগ্রহ করে যোগাযোগ করুন।

Bengali

如欲索取本文件 Specialist mental health floating support service (《精神病学科流动支援服务》) 的中文翻译本、特大字体、录音带或盲人点字版本, 请联络联络中心 (Contact Centre)、你的地区办事处、屋苑职员、支援人员或屋苑计划经理。

Cantonese

ئەگەر دەتەوێت ئەم نامەیکەى خزمەتگوزارى تايهەتمەندى پشتگيرى زياترى تەندروستى دەروونى (Specialist mental health floating support service) بە تەرجومە کراوى، بە چاپى ييتى گەورد، لەسەر شريت يان بە بريل (شيوازی نووسینی نابینا) بۆت دامین بکړیت، تکایه پەيوەندى بکه بە سەنتەرى پەيوەندیکردن، ئۆفيسى خانوو بەردى ناوچهکەت، کارمەندى گەردەکەکەت، کارمەندى پشتگيرى ياخود بە بەريو بەرى بييناکە.

Kurdish

Haddii aad u baahan tahay Specialist mental health floating support (Taageerida takhasuusan ee taageerida aan go'ayn) oo turjuban, daabacad far waa-wayn, cajal, ama farta indhoolaha braille, fadlan la xiriir Xarunta Xiriiridda, xafiiskaaga deegaanka, sarkaalka xaafadda, shaqaalaha taageerida ama maamulaha qorshada.

Somali

Bu Specialist mental health floating support service (Zihinsel saglik uzmanı gayri sabit hizmet desteği) konusunun tercüme edilmiş, büyük puntolarla, bantta veya Braille ile (görme engelliler için) bir nüshasına ihtiyaç duyuyorsanız, lütfen ilişki Merkezi, yöre daireniz, site memuru, destek memuru veya proje yöneticinizle ilişki kurun.

Turkish

په دستاويز بعنوان Specialist mental health floating support service ' اسپيشلسٹ ميٹل فلوٹنگ سپورٹ سروس ' اگر آپ کو ترجمہ کی شکل میں، بڑے حروف کی چھپائی، ٹیپ یا بریل میں درکار ہو تو براے مہربانی کانٹیکٹ سینٹر، اپنے ایریا آفس، اسٹیٹ آفیسر، سپورٹ ورکر یا اسکیم مینیجر سے رابطہ کریں۔

Urdu



INVESTOR IN PEOPLE

RESPECT
STANDARD
FOR HOUSING
MANAGEMENT



business for neighbourhoods