

Our offer

We are offering you a maximum of £250 to say thank you for leaving your property in good condition.

In exchange, we want you to leave your property clean, tidy, in good repair, and free of your belongings (including floor coverings). If you do that, the new tenant can move in quickly after you have moved out, saving us time and money.

How to qualify

You need to meet the following criteria:

- You don't have any outstanding debts with us.
- You have lived in the property for at least 12 months.
- You have not broken any of the terms and conditions set out in your tenancy agreement in the last two years.
- You have given us four weeks' notice of your departure by completing a termination form.
- You have allowed an inspection of your home to be carried out before your leaving date.
- You leave your home clean, tidy and in good condition.

What qualifies as good condition?

- No work is needed to clean the property.
- No work is needed to clear any items from the property, including loft, sheds and garden.
- No work is required to repair or renew items for which you have responsibility.

This also applies to the garden, shed, yard, loft area or any storage area that is part of the property.

How much will I get?

- If you have a property with a garden you will receive £250.
- If you have a property without a garden you will receive £200.

When and how will I receive the money?

- Complete and hand in this leaflet with your keys and we will arrange to inspect the property. If we agree that you have complied with the criteria listed above we will send the relevant cheque to your new address.

Exception to the Golden Goodbye scheme

- If you are buying your home under the right to acquire scheme or carrying out a mutual exchange, you will not be eligible for the Golden Goodbye scheme.

What do I do now?

- When you are ready to move, check that you comply with each condition listed, complete the questionnaire overleaf and hand in this leaflet with your keys.
- If you have any questions about the Golden Goodbye scheme please contact the Letting or Customer service team. Details on back page.
- If you would like this document translated or provided in larger print please contact Origin Housing Customer Service on 0800 040 7989 or 0207 209 9222.