

## Tenant Reviews

Regular tenant reviews are carried out so that you can agree and update your Support Plan. Camden Social Services, Homelink, Origin Supported Housing Officer, and or a friend or family member (if this is appropriate) will support you at the review meeting.

**For further information regarding referrals please contact:**

**Joy-Margaret Samaroo-LD Services Manager  
Origin Housing  
Care and Support Department  
8 Nora Leverton Court  
Randolph Street  
London NW1 OTS  
Tel: 0207 284 5450  
Fax: 0207 284 1776  
Email: Joy-Margaret.samaroo@sph.org.uk**

# Crowndale Road

## Origin Supported Housing Learning Disability Service



## What is Crowndale Road?

SPH Housing provides supported housing for people with learning disabilities at Crowndale Road, Camden.



Crowndale Road opened in 1996 and is situated in the London Borough of Camden. It is owned and managed by Origin Housing Association.

Origin provide a shared house for 6 people with Learning Disabilities. This terraced house with 3 floors has 6 single bedrooms, shared kitchen a bathroom. Facilities and a staff office on the ground floor.



## Health and Safety

Health & Safety is very important and staff and tenants do weekly checks. The Fire Alarms are tested and tenants let us know if they have noticed any repairs that need doing.

Monthly checks are done by staff and any repairs are reported to Origin. Fire drills happen every 6 months for staff and tenants, where we make sure that everyone knows what to do in case of a fire. The Fire equipment is checked frequently. Annual Health & Safety checks are carried out by Origin Technical Services Department with your Supported Housing Officer.

## Money Management

Homelink Staff can offer support to tenants living at 54 Crowndale Road with money management and budgeting. Staff can help tenants make applications for Welfare Benefits. Staff do this by working with you to find out exactly what you need and what you can do to make any claims.



SPH provides a housing management service to tenants, this means that we support tenants to manage their tenancies—we have a Landlord role.

Staff are available from 11am to 7pm on the weekdays of Monday to Friday.

Care services are provided by Camden Social Services through Homelink. This includes an out-of-hours emergency service.



## Tenant Involvement

You will be helped to hold regular meetings to discuss what is important for everyone who lives at Crowndale Road. Staff help tenants to run the meetings themselves.

## Aims and Objectives

Each Supported Housing Scheme has aims and objectives which explain exactly what a tenant can expect from the service. At Crowndale Road these are:

- **To enable tenants to become socially and physically integrated into the community**— which means Origin and Homelink staff will help you to find out what is going on in and around Crowndale Road and will give you any help you need to join in with local activities.
- **To enable tenants to live independently as possible and as valued members of the community**— which means Origin and Homelink staff will support you to be independent in every way and do things for yourself.
- **To provide an effective program to maintain or improve tenants domestic, social and personal skills**—which means Origin and Homelink Staff will find out what help you need to manage to keep your home clean and well maintained and to live in harmony with the people you share with.
- **To enable tenants to access amenities, specialist facilities and voluntary organisations currently enjoyed by others living in the community**—which means that Origin and Homelink Staff will help you find out about and to join in with any local activities.
- **To ensure that the structure and space within the project gives each tenant the opportunity to participate in all domestic activities**—which means that Origin and Homelink Staff will make sure that your home is fully accessible, so that you can enjoy and join in with all tasks and activities which happen at home.
- **To ensure that tenants receive an agreed level of support appropriate to their needs, enabling development of confidence and personal responsibility**—which means that Origin and Homelink Staff will talk to you about your Support plan to find out about your needs and decide together how they can be met.