

## For further information

If you wish to discuss making a referral for yourself, or find out more about the service then please call the team leader

## Origin Housing

**TEL— 01438 74 77 00**

**FAX— 01438 35 69 56**

Or you may wish to contact your  
**HOUSING OFFICER or SOCIAL WORKER**

# Cotter House & The Bungalows

Support services for adults with learning disabilities in Hertfordshire



Great homes,  
positive people,  
strong communities

originHOUSING

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## What is Cotter House & The Bungalows?

**Cotter House is a block of 6, one bedroom flats in Great Ashby, Stevenage. These are owned by Origin Housing. The bungalows are in Pin Green area of Stevenage, these are leased from the council. Both Cotter House and the bungalows are managed by staff at Columbus Close. Cotter House tenants are entitled to 4 hours support a week and the Bungalow tenants are entitled to 2 hours a week. Staff are available 8am-8pm weekdays. There is an emergency mobile number for overnight.**



## For Further Information

**Referrals to the scheme usually come through Adult Care Services. Please let your Social Worker know if you are interested in joining the scheme. They have a video/dvd that is available to show people what Supported Housing is like and this included Columbus Close**

## Tenant Surveys

**We do yearly surveys and exit interviews to find out what tenants think about the service being provided and to see if they have any comments or suggestions to make.**



## What is Supported Housing?

**Origin provide supported housing for people with learning disabilities, to allow them to live as independently as possible in their own homes. They have a tenancy agreement and are supported to maintain this by having regular support sessions.**

## **Aims and Objectives of Supported Housing.**

- **To enable tenants to become socially and physically integrated into the community.**
- **To enable tenants to live as independently as possible and as valued members of the community**
- **To provide an effective programme to maintain or improve tenants domestic, social and personal skills.**
- **To access amenities, special facilities and voluntary organisations.**
- **To ensure that the structure and space within the project affords each tenant the opportunity to participate in all domestic activities.**
- **To ensure that tenants receive an agreed level of support appropriate to their needs, enabling development of confidence and personal responsibility.**

## **How is Support Provided?**

- **Support is provided by the SPH staff**
- **All support offered is negotiated with tenants through tenant-directed support plans and is regularly reviewed.**
- **The time and venue are arranged so as to meet the needs of the tenant**

