

Watford floating support

Support for vulnerable Origin Housing tenants in Watford who may be experiencing problems with their tenancies



What is floating support?

- It is a service for tenants of Origin Housing living in Watford who may be experiencing problems with their tenancy.
- Its primary aim is to prevent tenancy breakdown through, for example, arrears or abandonment.
- It is a flexible way of supporting tenants in their own homes.
- Support levels are negotiated and gradually withdrawn once the tenants' needs are achieved.

What do we do?

Floating support can work with tenants in many areas that relate directly to their tenancies.

For example:

- helping with arrears problems;
- supporting with claiming housing benefit, grants and DSS benefits;
- helping with referrals to Watford-wide community support services;
- supporting around neighbour disputes and harassment;
- supporting around settling into a new home;
- helping with maintaining links with family, friends and other support services.

How is support provided?

- Support is provided by Origin's housing & support officers.
- All support offered is negotiated with tenants through tenant-directed support plans which are regularly reviewed.
- The time and venue of meetings are arranged to meet the needs of tenants.

Who can apply for floating support?

We encourage referrals to the service from a wide variety of sources. These can include:

- tenants living in Watford;
- friends and family;
- Origin Housing staff;
- the Watford Rehousing team;
- social services and GPs.

Who can I contact to discuss floating support in more detail?

Origin Housing, housing & support officers (Watford):

Telephone: 01923 255034.

Or contact your housing officer: 01923 679878.

If you need this 'Watford floating support' document translated, in braille, on CD, or on tape, please contact the Contact Centre (0800 040 7989), your area office, estate officer, support worker or scheme manager.

إذا أردت ترجمة هذه الوثيقة 'Watford floating support' الدعم المتنقل في واتفورد - Watford " أو إذا أردتها بالأحرف الطباعة الكبيرة أو على شريط كاسيت صوتي أو بطريقة برايل للمكففين، يرجى الاتصال بمركز الاتصالات أو مكتب منطقتك المحلي أو بضابط العقارات أو بموظف الدعم أو بمدير المشروع.

Arabic

অনুবাদ, বড়ো ছাপার অক্ষর, টেপ অথবা ব্রেইল আকারে আপনার যদি এই *Watford floating support* (ওয়াটফোর্ড ফ্লোটিং সাপোর্ট) এর প্রয়োজন হয় তাহলে কন্টাক্ট সেন্টার, আপনার এরিয়া অফিস, এস্টেট অফিসার, সাপোর্ট ওয়ার্কার অথবা স্বীকৃত ম্যানেজারকে অনুগ্রহ করে যোগাযোগ করুন।

Bengali

如欲索取本文件 *Watford floating support* (《Watford 流动支援》) 的中文翻译本、特大大字體、錄音帶或盲人點字版本，請聯絡聯絡中心 (Contact Centre)、你的地區辦事處、屋苑職員、支援人員或屋苑計劃經理。

Cantonese

ئەگەر دەتەوئیت ئەم ناملىكى *Watford floating support* (واتفورد) بە تەرجومە كراوى، بە چاپى بېتى گەورە، لەسەر شىريت يان بە بريل (شىوازي نووسىنى نابىنا) بۆت داابىن بىكرىت، تىكايە پەيوەندى بىكە بە سەنتەرى پەيوەندىكرىن، ئۇقىسى خانووبەرى ناوچەكەت، كارمەندى گەرەكەكەت، كارمەندى پىشنگىرىيىت ياخود بە بەرئەدبەرى بىناكە.

Kurdish

Haddii aad u baahan tahay *Watford floating support* (Taageerida aan go'ayn ee Watford) oo turjuban, daabacad far waa-wayn, cajal, ama farta indhoolaha braille, faclan la xiriiir Xarunta Xiriiridda, xafiiskaaga deegaanka, sarkaalka xaafadda, shaqaalaha taageerida ama maamulaha qorshada.

Somali

Bu *Watford floating support* (Watford gayri sabit destek) konusunun tercüme edilmiş, büyük puntolarla, bantta veya Braille ile (görme engelliler için) bir nüshasına ihtiyaç duyuyorsanız, lütfen İlişki Merkezi, yöre daireniz, site memuru, destek memuru veya proje yöneticinizle ilişki kurun.

Turkish

بە دستاویز بعنوان *Watford floating support* 'واتفورد فلوتینگ سپورٹ' اگر آپ کو ترجمہ کی شکل میں، بڑے حروف کی چھپائی، ٹیپ یا بریل میں درکار ہو تو براے مہربانی کانتیکٹ سینٹر، اپنے ایریا آفس، اسٹیٹ آفیسر، سپورٹ ورکر یا اسکیم مینیجر سے رابطہ کریں۔

Urdu



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